

Parents and Carers Questionnaire 2017-18

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	No Response
1. My child is happy at The Clare School.	35	4			
2. My child feels safe at The Clare School.	35	4			
3. My child makes good progress, for their complex needs, at The Clare School.	34	5			
4. My child is well looked after at The Clare School.	31	8			
5. My child is taught well at The Clare School.	32	6			1
6. My child, where appropriate, can extend their learning at home.	23	13	1		2
7. Pupils from The Clare School are well behaved.	31	8			
8. The Clare School deals effectively with bullying.	28	8	1		2
9. The Clare School is well led and managed.	34	5			
10. The Clare School responds well to any concerns I raise.	30	6	1		2
11. I receive valuable information from The Clare School about my child's progress.	31	8			
12. The Annual Review for education is a positive experience.	35	4			

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13. The use of Facebook, Twitter and the schools' website help to keep me informed.	30	3	1		5
14. I feel welcomed at The Clare School.	34	2			3
15. I feel the staff have a clear understanding of the needs of my child.	32	5			2
16. The Clare School supports my meetings with other agencies when necessary.	30	6			3
17. The Clare School provides good 'out of school' activities.	28	9			2
18. I am aware of the schools commitment to school improvement.	31	5			3
Would you recommend this school to another parent or carer?	YES 36		NO 0		3

Here are a selection of comments from our parents and carers....

Please keep up the amazing work you are doing!

Not experienced or aware of any bullying situations.

Love the amazing work and dedication of the staff at Clare.
Thank you for making every day fabulous for my son. Xx

As always the Clare School is our other family, everybody works so very hard and results are positive always. Teachers are amazing, head teachers office people brilliant, communication and liaise with parents 100% Best school ever.

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I couldn't wish for a better school.

This remains one of the best special schools in the country!

The new annual reports and review process are much better, more 'family friendly' and the use of photos and video are just wonderful. I really like the summer scheme but there seems to be less going on during the summer hols which is a shame. I would gladly use our personal budget if more was available.

More home-school links would be welcome particularly when my son has extended periods of time off school due to illness, as it might be possible to continue his learning so he doesn't fall behind and is then aware of what's happening when he returns to school.

Staff work incredibly hard and we appreciate all that you do!

Thanks.

We both feel very secure knowing our son is being taken care of with the skill and care that we regularly see. THANKYOU!

From these responses we at The Clare School commit to the following action points for school improvement:

- **Formal responses to any query or complaint regarding care and/or allegation. These will be in the most part a written response from a member of the leadership team, including clear evidence in relation to investigation.**
- **A commitment to expand out of hours provision.**
- **More input into appropriate home activities for the whole cohort when they are away with illness or recovering from hospital stays in order to keep them up to date with work being covered in class.**